



JM

JAMES MCGREGOR

INFORMATION TECHNOLOGY | JAY.MS

OBJECTIVE

Experienced IT manager looking to work with other passionate professionals on something millions of people can enjoy.

SKILLS

Extensive experience in server, database, and hardware management. Proficient in Python, JavaScript, and SQL. Currently manages multiple servers running ESXi, Windows Server and Linux (Ubuntu Server, CentOS).

EXPERIENCE

IT DIRECTOR • WILLSON DAVIS CO. • 2020 – PRESENT

Migrated outdated on-site servers to the cloud, created and manage IT policies to ensure secure data transfer between employees and other companies.

IT DIRECTOR • KIDS FIRST PEDIATRIC HOMECARE • 2019 – PRESENT

Singlehandedly restored all company equipment to working condition and recovered encrypted files from a ransomware attack, created and oversee HIPAA compliant policies for employee desktops, laptops, and servers. Implemented a work-from-home capable system for employees during the nationwide lockdown.

SERVER SUPPORT ANALYST II • GLOBALSCAPE • 2019 – 2020

Provide advanced technical support to high-level clients for server, database, and network related issues. Identified and resolved issues at the application and server level, including custom scripting and modifications to application code.

POLICE RECORDS TECHNICIAN • CITY OF PLANO • 2018 – 2019

Monitors and audits all incoming reports created and/or maintained by sworn personnel.

TECHNOLOGY SUPPORT REPRESENTATIVE • ACU • 2016 – 2017

Software and hardware technology support for over 5000 faculty and students at Abilene Christian University, including imaging, OS migration, and hardware repair.



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